



Orange County Treasurer-Tax Collector

P.O. Box 1438, Santa Ana, CA 92702-1438
625 North Ross Street, Building 11, Room G-58
Office Hours: 8:00 a.m. – 5:00 p.m. Monday – Friday
Questions: ttcinfo@ttc.ocgov.com



Pay Online by eCheck at no cost at ocgov.com/octaxbill

(Print or receive an e-mailed receipt and receive same day credit)

Delinquent dates for 2017-18 are December 11, 2017 and April 10, 2018

Mailed payments must have a USPS postmark on or before these dates to avoid delinquent penalties.

NOTE: CONSTRUCTION NEAR OUR OFFICE IS IMPACTING PARKING SIGNIFICANTLY!

Check our website at ttc.ocgov.com for most current information

Other 24/7 Services:

- Pay online by credit/debit cards (2.3% service fee, min \$3.95) or Visa personal debit card (flat fee of \$3.95 on website only) and receive same day credit and an emailed receipt.
- Pay by credit card using our Interactive Voice Response (IVR) system at (714) 834-3411 (2.3% service fee, min \$3.95) and receive same day credit
- Access eight years of property tax bills and three years of previous payment history online at ocgov.com/octaxbill
- Pay up to 50 properties in a single payment transaction with our shopping cart feature at ocgov.com/octaxbill.
- Sign up for a Secured property tax due date reminder by text message (NEW) or e-mail at ocgov.com/taxreminder
- Sign up to receive property tax auction information by text message (NEW) or e-mail at ocgov.com/taxauctionreminder
- Get information about your Mello Roos bonds at ocgov.com/melloroos
- View parcel information on our GIS map at ocgov.com/octaxmap

PAYMENT OPTIONS:

- ✓ Online at ocgov.com/octaxbill
- ✓ By IVR at (714) 834-3411
- ✓ Home Banking
- ✓ Mail
- ✓ In Person



Scan this QR code to view/pay your property tax bill online



CHANGE OF ADDRESS REQUEST

PLEASE PRINT OR TYPE

Property valuation information and tax bills are mailed to the current address on file with the Office of the Assessor. Property owners are responsible for notifying the Assessor if their mailing address has changed. To avoid unnecessary delays in mail delivery, it is important to update your mailing address promptly.

Assessor Parcel Number (APN) or TC Reference Number: _____ Effective Date of Address Change: _____

Property Owner Name: _____ Daytime Telephone: _____

Property Location: _____

New Mailing Address: _____
Street Address or P.O. Box City State Zip Code

Signature of Person Requesting Change

Date

PLEASE MAIL COMPLETED NOTICE TO: ORANGE COUNTY ASSESSOR
ATTN: ADDRESS CONTROL
P.O. BOX 628 SANTA ANA, CA 92702-0628
ocgov.com/assessor

Address Control Phone Numbers:
(714) 834-2939 for Real Estate
(714) 834-2930 for Business Property
(714) 834-2772 for Marine/Aircraft

IMPORTANT INFORMATION

- VALUE BASE AND OWNER OF RECORD ON TAX LIEN DATE:** The value of property is determined by the County Assessor and is assessed to the Owner of Record as of January 1st at 12:01 a.m. each year. Any increase or decrease in the base value due to a re-assessable event, such as change of ownership or new construction, will be assessed on a Supplemental tax bill. You are responsible for paying both the annual Secured tax bill and the Supplemental tax bill by the due date on the notices to avoid penalties. Supplemental bills may not be paid by your mortgage company.
- NEW OWNER/REFINANCE/LOAN PAYOFFS:** Under state law, new property owners are responsible for paying property taxes even if the tax bill is mailed to the previous owner. You can view the property tax bill on our self-service website at ocgov.com/octaxbill. If you have refinanced your loan or paid off your mortgage, you are responsible for making sure the property taxes are paid.
- CHANGE OF OWNERSHIP:** The law requires any transferee acquiring an interest in real property or manufactured home subject to local property taxation, and that is assessed by the Assessor, to file a Change in Ownership Statement with the County Recorder or Assessor. The Change in Ownership Statement must be filed at the time of recording or, if the transfer is not recorded, within 90 days of the date of the change in ownership. Exceptions are made where the change in ownership has occurred by reason of death. The statement shall be filed within 150 days after the date of death. Also, if the estate is probated, the statement shall be filed at the time the inventory and appraisal is filed. The failure to file a Change in Ownership Statement within 90 days from the date of a written request by the Assessor results in a penalty of either: (1) one hundred dollars (\$100); or (2) 10% of the taxes applicable to the new base year value reflecting the change in ownership of the real property or manufactured home, whichever is greater. The amount is not to exceed five thousand dollars (\$5,000) if the property is eligible for the homeowners' exemption or twenty thousand dollars (\$20,000) if the property is not eligible for the homeowners' exemption if that failure to file was not willful. This penalty will be added to the assessment roll and shall be collected like any other delinquent property taxes, and be subject to the same penalties for nonpayment. A FORM TO REPORT A CHANGE OF OWNERSHIP IS AVAILABLE AT: ocgov.com/assessor.
- ASSESSED VALUE AND PROPERTY INFORMATION:** If you have questions about the assessed value of real estate you own, please contact the Assessor at (714) 834-2727 or go to ocgov.com/assessor. The deadline to file an assessment appeal is November 30, 2017.
- PROPERTY TAX POSTPONEMENT FOR SENIOR CITIZENS, BLIND, OR DISABLE PERSONS:** In September 2014, Assembly Bill AB 2231 Chapter 703, Statutes of 2014, reinstated a modified Property Tax Postponement (PTP) program. The State Controller's Office (SCO) accepts PTP applications from October 1 to February 10 each year. If you have questions or to request an application, call 1-800-952-5661 or email postponement@sco.ca.gov. Visit the SCO website at sco.ca.gov/ardtax_prop_tax_postponement.html for more information.

Selected County Information:

AlertOC (Register to be informed of emergencies) www.alertoc.com
 Assessment Appeals.....ocgov.com/cob..... (714) 834-2331
 Assessed Property Values..... (714) 834-2727
 Birth/Marriage/Death/Property Recordings..... (714) 834-2500
 Child Support Services..... (866) 901-3212
 Lost a Pet (Adopt a Shelter Pet)..... www.ocpetinfo.com/adopt

County of Orange General Information..... (714) 834-5400
 Hazardous Waste.....oclandfills.com..... (714) 834-6752
 Voter Registration.....ocvote.com..... (714) 567-7600
 Vendor Registration.....ocgov.com/vendorsignup
 Sheriff-Coroner (Non-emergency)..... (714) 834-4350
 Wts and Measures payments....ocpayment.com....(714) 955-0108

HOMEOWNERS' EXEMPTION TERMINATION NOTICE

(COMPLETE THIS FORM TO END AN EXISTING HOMEOWNERS' EXEMPTION –PLEASE PRINT OR TYPE)

You are eligible for a Homeowners' Exemption if you owned and occupied a dwelling as your principal place of residence on January 1. You may file a claim by December 10 to receive a partial exemption (\$5,600) this year or file a claim by February 15 to receive the full \$7,000 exemption beginning next year. If you are no longer eligible for the Homeowners' Exemption indicated on your tax bill, you must notify the Assessor in writing by December 10. Failure to notify the Assessor may result in a bill for the exempted taxes plus penalties and interest.

I do not qualify for the Homeowners' Exemption because:

- I do not occupy the property as my principal residence. I moved on (date): _____
- I do not own the property. The property was sold on (date): _____

Name: _____ Daytime Telephone: _____

New Mailing Address: _____
Street Address or P.O. Box *City* *State* *Zip Code*

Signature *Date* *Assessor Parcel Number*

PLEASE MAIL COMPLETED NOTICE TO: ORANGE COUNTY ASSESSOR
ATTN: HOMEOWNERS' EXEMPTIONS
P.O. BOX 628
SANTA ANA, CA 92702-0628

Call (714) 834-3821 for more information or
go to ocgov.com/assessor