



COUNTY OF ORANGE
HEALTH CARE AGENCY

MEDICAL SERVICES
MEDICAL SERVICES INITIATIVE



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DATE: January 8, 2013

TO: All MSI Providers and Staff

FROM: Anthony Rose, MSI Administrator
HCA/Medical Services Initiative

SUBJECT: Information for MSI Providers related to the MSI/Affordable Care Act Transition

With the transition of our membership under the Affordable Care Act underway, we'd like to highlight some key points for you and your staff.

1. **The MSI Program ended on December 31, 2013.** Every MSI member was sent a discontinuance notice during the week of December 16, 2013. This notice terminated all MSI eligibility and benefits at midnight on 12/31/2013. No extension of eligibility was granted to any former MSI member.
2. **Providers should request updated health coverage and billing information from any former MSI member seen on or after January 1, 2014.** Under the Affordable Care Act, all former MSI members are eligible for either Medi-Cal or commercial insurance through Covered California.
3. **The MSI program will not pay for any service provided on or after January 1, 2014.** Claims submitted to Advanced Medical Management (AMM) for dates of service on or after January 1, 2014 will be rejected and returned to you. Please request updated health coverage & billing information from former MSI members.
4. **MSI authorizations with end dates after 12/31/2013 should be forwarded to the patient's new health coverage provider for consideration.** CalOptima has pledged to honor open MSI authorizations for those that have transitioned. Please contact CalOptima Provider relations at 714-246-8600 for more information. For those in Medi-Cal FFS, guidance from DHCS on claims submission is available on the MSI website.
5. Former MSI clients wanting information on their health coverage options can call the numbers below:
 - a. CalOptima Customer Service: 888-587-8088
 - b. Medi-Cal Enrollment: 855-478-5386 or www.mybenefitscalwin.org
 - c. Covered California Enrollment: 800-300-1506 or 949-398-7840 or www.coveredca.com

We at MSI want to thank all of the MSI Providers for the high quality care that you have provided to our members over the years. We appreciate all that you've done for them. Please contact Anthony Rose (arose@ochca.com) or Shelley Vrungos (svrungos@ochca.com) if you have specific questions about this information.

