

## COUNTY OF ORANGE SOCIAL SERVICES AGENCY

### ADULT SERVICES POLICIES AND PROCEDURES MANUAL

**Subject:** Investigation, Assessment, & Intervention  
**Approved:** Signature on File

**Number:** SH 20.3.1  
**Date:** 09-01-2000

#### **POLICY**

An investigation of the alleged abuse of an elder or dependent adult will be conducted in order to:

- Collect evidentiary facts to determine whether the abuse occurred and/or whether there is potential for, or the existence of, condition(s), which place the elder or dependent adult at risk and in need of services.
- Determine the need for services to protect the interests and welfare of the elder or dependent adult.
- Determine the need for referral to other community services.

An assessment of the elder or dependent adult will be conducted in order to:

- Understand the client's capacity, ability to protect him/herself, and willingness to be involved in the problem-solving process.
- Identify problems and issues related to the client's need for protective intervention and to evaluate immediate and ongoing risk factors.
- Identify personal strengths and resources available to the client and/or the client's family that could alleviate the risk to the family.

An intervention plan will be developed in order to:

- Identify the problems to be alleviated based on the assessment.
- Develop goals and timelines to address the problems.
- Identify resources to be used in order to reduce or eliminate risk.

The Adult Protective Services [Investigation Summary \(AIS\) \(FE-APS-7\)](#) is the form which County of Orange Social Services Agency Social Workers will use to document investigation findings, client assessment, and the intervention plan. The AIS is located on the (O:) drive. See Forms, SH 20.8.County.