Connection



Vol. V, June 2008

County Promotes Employee Privacy Protections

As you may already be aware, the County received a public records request from the *Orange County Register* for the names, titles, departments and compensation amounts for all employees for the 2007 calendar year. The paper's request was the result of an August California Supreme Court decision that determined that public employees' names, titles and salaries are public information.

Since the August court decision, public agencies throughout the state, including the State of California and San Bernardino County, have received requests for employee salary information from media outlets. From information gathered about the responses to these requests, we understand that other public agencies have disclosed identifying information about all their employees except, in some instances, undercover law enforcement personnel.

In contrast, before the County responded to the public records act request, a system was created, with input from employee associations, to allow County employees an opportunity to request that

their identifying information not be disclosed if public disclosure would create a threat to their personal safety. A panel consisting of staff from the Human Resources Department, Social Services Agency and County Counsel reviewed these requests on an individual basis. Employees who requested non-disclosure but did not provide support for their requests were contacted and given a second opportunity to provide supporting information pertaining to the threats to their personal safety.

The County treats employee privacy as a high priority and sought to create a process that was both fair to employees and legally justifiable. Approximately 200 employees' names were redacted as a result of this process. The causes for redaction were varied and largely of a deeply personal nature.

Employee support was greatly appreciated as the County developed and implemented the procedure for handling this unprecedented response to a public records act request.

The plans the paper may have to use this information are still unknown.

Registrar of Voters' Office Rolls Out Successful Election



Innovation was displayed at the Registrar of Voters as new outreach programs were offered.

The Registrar of Voters (ROV) would like to thank the 410 County employees who helped make the June 3rd Statewide Direct Primary a success.

Approximately 5,500 volunteers worked the polls, which were fully staffed and efficiently operated. Nearly 225,000 vote-by-mail ballots were cast in addition to more than 105,000 ballots in 1,123 polling places throughout Orange County.

This year the ROV conducted an innovative student voter education program called MyBallot. ROV

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staff taught classes on elections, hosted a field trip allowing students to create their own ballot on the County's voting system and provided assistance during the course of the school-run Associated Student Body election.

The launch of MyBallot took place at Segerstrom High School in Santa Ana and featured a special visit by Secretary of State Debra Bowen. As a result of the program, more than 70 students were inspired to work the polls on Election Day.

To view election results, please visit http://www.ocvote.com/live/pri0608/results.htm.

Pio Pico Elementary School Volunteer Mentors Recognized

Volunteers from the County of Orange, Superior Court and throughout the community were honored at a special celebration June 5 for their commitment to student mentoring at Pio Pico Elementary School in Santa Ana.

Tim Moe with OC Public Works was one of 150 volunteers recognized for his dedication to the Helping One Student to Succeed program. Supervisor Janet Nguyen presented him with the *Heroe de los Niños* Award for his unwavering commitment to children in need. In eight years, Moe has not missed a single mentoring session, and has recruited numerous volunteers from within his department.

Pio Pico Elementary School is located in the center of one of Santa Ana's poorest neighborhoods and is situated in the most densely populated area in California. The square mile surrounding the school is home to 26,000 children under the age of 18.



Supervisor Janet Nguyen presents OC Public Works employee Tim Moe with the *Heroe de los Niños* Award.

On October 6, 1998, the Board of Supervisors designated Pio Pico Elementary School as a volunteer mentor site and approved the involvement of County employees to serve as volunteer mentors. This opportunity has allowed employees to make a meaningful and very important difference in the community where they work. Agency and Department Heads have helped tremendously in promoting the program by allowing employees flexible lunch hours in which to schedule their volunteer mentoring sessions.



Pio Pico Elementary School students delight the audience with a special performance dedicated to their mentors.

Volunteers commit to a 45-minute weekly mentoring session for a minimum of four months to assist children with reading, spelling and grammar skills. Many have continued far beyond the required fourmonth commitment, and several have remained with the program since its inception. On average, students have improved their reading abilities by two levels.

To learn more about volunteer opportunities, please contact Jane Dawson at (714) 834-7440.

Employee Recognition Project Management Certification

The Project Management Certification is designed for County IT employees, who regularly manage information technology projects. The program gives employees the opportunity to become more skilled in project management and learn processes developed to improve the success of projects throughout the County.

This certification is earned by completing six project management courses including:

- Introduction to Project Management
- MS Project
- Intermediate I & II Business Analysis & Project Risk Management
- Advanced-Management of Multiple Projects
- Orange County Project Management Methodology Overview

A training curriculum was developed and UCI was contracted to provide the training. During 2007, 49 employees from 11 agencies completed all the courses required to earn their certifications. There have been 84 graduates over the past two years. This program creates more effective project managers, which will improve the efficiency of IT projects Countywide.

Project Management Certificate Graduates

Apoorva BhatnagerMatt DurbinTeresa RoachAuditor-ControllerSheriff-CoronerSheriff-Coroner

Luvina MacDowellKen HongTom TranAuditor-ControllerSheriff-CoronerSheriff-Coroner

Jihn SunCharles KeefFrancis KanAuditor-ControllerSheriff-CoronerSuperior Court

Alan Young Jeff McMillan Auditor-Controller Sheriff-Coroner

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Assistant CEO Rob Richardson (left) and CIO Satish Ajmani (right) congratulate Grady Howe (SSA) on completing the IT Project Management Certification course.



Wen Chen (center) from OC Public Works receives a certificate for finishing the IT Project Management Certification course by Deputy CEO Alisa Drakodaidis (left) and CIO Satish Ajmani (right).

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Wendy Liu
Superior Court

Thao Pham Superior Court

Marjon Shabanpur Treasurer-Tax Collector

Gregory AardemaOC Community Resources

Taline Avedissian OC Public Works

Wen Chan OC Public Works

Tam PhamOC Public Works

Alexander Thomas OC Public Works

Diana Banzet CEO Purchasing

Jon Humann CEO Purchasing

Lawrence Parish CEO Purchasing

Pawan Bagga CEO - IT Frank Carrero CEO - IT

Chengappa Pulianda

CEO - IT

Thuy Vu-Le CEO - IT

Kwok Wong CEO - IT

Carole Haggstrom Health Care Agency

Jim Hanger Health Care Agency

Bill Mansoor Health Care Agency

Leslie Allen Probation

Franco Cheuk Probation

Edward Duterte Probation

Douglas Miller Probation

Jean Yu Probation Judy Brannock Public Defender

Tracey OshiroPublic Defender

Ramin Abolfathi Social Services Agency

Eric Dalnes

Social Services Agency

Melanie Dennis Social Services Agency

Ann Hobson Social Services Agency

Grady HoweSocial Services Agency

Merilyn Inigo Social Services Agency

Kimberly Kanamori Social Services Agency

Angie Nguyen Social Services Agency

Steve Vandewater Social Services Agency

Fred Wallace Social Services Agency

SSA's CalWIN System Receives Top Award

A vital system widely used by the Social Services Agency, Welfare Client Data Systems (WCDS) Consortium, received a top award from *CIO Magazine*. WCDS was included as one of the magazine's 2008 CIO 100 Award Honorees at its 10th annual CIO 100 Symposium ® and Awards Ceremony in Colorado Springs. The award program acknowledges organizations worldwide that epitomize the utmost level of operational and strategic excellence in information technology.

WCDS is a conglomerate of 18 California counties, including Orange County. The crucial system is recognized for the efficiency of its public assistance programs to communities. The result is an online, real-time automated system called the CalWORKs Information Network (CalWIN). The system incorporates 26 subsystems to support eligibility and benefits determination, client correspondence, management reports, interfaces and case management for various public assistance programs.

CalWIN attends to approximately 30,000 statewide county employees in more than 850 sites throughout California. The WCDS consortium system processes an average of 11 million transactions per day with an average response time of 1 second. Additional information may be found on the consortium web site at http://www.calwin.org/.

Get The 411 On OC

Public Defender

• The Offices of the Public Defender consist of three independent public law firms staffed by more than 400 employees who provide high quality, cost-effective legal representation to approximately 83,000 clients per year.

- Public Defender employees have collaborated with the Anaheim Police Department to implement a video arraignment program that helps alleviate overcrowding in the North Justice Center's custody holding areas since its initiation in Jan. 2007
- The department is sponsoring a suite at the Village of Hope, where five acres of the former Tustin Marine Corps Air Station are being converted to provide housing and support services to 192 homeless men, women and children.
- The Offices of the Public Defender created the "New Leaf" program to better assist those who have been rehabilitated in accessing relief to enhance their employment opportunities and regain full citizenship rights.

To get more of the 411, visit: http://pubdef.ocgov.com/



For the Month of May

35 YearsJulie Mitchell
Social Services Agency

30 Years
Maria Cross
County Executive Office

Rhonda Greiner Sheriff-Coroner

Keli Sheridan Sheriff-Coroner

Kathy Hayes Sheriff-Coroner Mark Budzinski
OC Waste & Recycling

25 Years Sandra Dickerson Auditor-Controller

Nina Garcia Health Care Agency

Larry Honeybourne Health Care Agency

Cindy Cossairt Sheriff-Coroner

Melissa McNew Sheriff-Coroner

Ruthie Grant Sheriff-Coroner

Tracy Meinke Sheriff-Coroner

Gary Temple Sheriff-Coroner

Linda Elizalde Social Services Agency Raquel Amezcua Social Services Agency

Glenn Owens OC Public Works

Bertha Wynveldt OC Waste & Recycling

20 Years Elva GonzalezAssessor

Olivia Oviedo Assessor

Brian CichAuditor-Controller

Monica Griffin Auditor-Controller

Candace Boyd District Attorney

Larry Scott
District Attorney

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Alicia Hernandez

Child Support Services

Enrique Quiaoit

Child Support Services

Priscilla Martinez

Public Administrator/ Public Guardian

Jeannette Granados

Health Care Agency

Virginia Sollars

Health Care Agency

Shannon Vecchione

Health Care Agency

Kim Phuong Phan

Health Care Agency

Edith Knott

Health Care Agency

Lucille Cardwell

Health Care Agency

Byron Gray

Sheriff-Coroner

Philip Greifelt

Sheriff-Coroner

Don Willis

Sheriff-Coroner

Nancy Anderson

Sheriff-Coroner

Jeng Jeng Castillo

Probation

Linda Weldon

Clerk-Recorder

Jefferv Nolan

Sheriff-Coroner

John Baker

Sheriff-Coroner

Gregory BoothSheriff-Coroner

Patrick Douglass

Sheriff-Coroner

John Pocsics

Sheriff-Coroner

Elizabeth Thompson Lloyd

Sheriff-Coroner

Mark Wehrli

Sheriff-Coroner

Cheryl Hodgson

Sheriff-Coroner

Nicholas Damato

Social Services Agency

Richard Aguirre

Social Services Agency

Shirley Barksdale

Social Services Agency

Yvette Aguayo

Social Services Agency

Joseph Killingbeck

Social Services Agency

Anne Bloxom

Social Services Agency

Angie Begin

Social Services Agency

Danny Franceschi

Social Services Agency

Regina Salcedo

Social Services Agency

Paul Mardahl

Social Services Agency

John Ybarra

Social Services Agency

Michelle Pelser

Social Services Agency

Maria Hernandez

Social Services Agency

Rosemary Jacobian

Social Services Agency

David Zietz

Social Services Agency

George Perez

Social Services Agency

Carol Mitchell

Social Services Agency

Elizabeth Correa

Social Services Agency

Saeeda Jadwet

Social Services Agency

Helen Huerta

Social Services Agency

Jacqueline Matthews

John Wayne Airport

Diane Dodson

OC Waste & Recycling

Robert Saucedo

OC Community Resources

Beverly Brice

OC Community Resources

County Connection

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